



MESSAGING ANYTIME YOU NEED IT

Interalia has been delivering audio messaging solutions to our customers around the world for 38+ years. From simple Messaging On Hold to Air Traffic Information Systems, Interalia delivers messages anytime, anywhere and anyway you want to. Our suite of messaging platforms ensure that your message will be heard

WHY CHOOSE XMU+

Ease of Use

The XMU+ content management software is Windows-based for maximum compatibility and ease of use. Build call flows, manage system messages, set message priorities, and more - all from within a simple user interface.

Reliability

Leading reliability allows the XMU+ to handle your mission critical call processing and messaging. In addition, power redundancy is available to further ensure constant operation.

Scalability

You can start with 8 ports and scale up to 64 ports as your messaging and call volume grows.

Secure Remote Access

Update your messaging from anywhere with a stable TCP/IP, modem, or dial-up connection. Whether you're on the road for business or making last-minute changes from home, XMU+'s secure remote access keeps you agile.

PA, PBX, and RF Compatible

Whether you're using PA, PBX, or RF - or all three systems simultaneously - the XMU+ messaging system makes it easy to distribute content and music across all of your channels. You can even broadcast to multiple streams and locations.

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NOW YOU CAN

- Automate and standardize your most frequent announcements
- Mix music and message files to provide studio quality productions
- Provide custom ACD call queue messaging for customer handling
- Real time mixing of messages on audio input feeds
- Schedule messages and music files to play at select times to ensure optimized client impact
- Easily configure and update messages with Windows-based software
- Accommodate diverse communities with multi-language broadcasts
- Broadcast to multiple zones at once*
- Broadcast ATIS information for Airport application
- Broadcast and update content in real-time during emergencies with disaster recovery tools
- Immediately make changes from anywhere with built-in remote access options
- Manage multiple sites from a single location

*Dependent upon PA system



Delivering Messages: Simply. Clearly. Reliably.

XMU+ APPLICATIONS

Call Center Queue Announcement

- Tailored queue announcements at each of your locations or to each of your queues

Information Lines

- Consistent messaging 24/7 and reduced staff required to handle calls

Dial by Name

- No operator to wait on, just key in the name

Auto Attendant

- Answer and route calls more efficiently

Emergency Notification

- Controlled multi-language instructions via a trigger activation

911 Verification Service

- Filter out pocket calls and increase efficiency for actual emergencies

Music and Marketing on Hold

- Create professional department specific play lists

Pre-Recorded Paging

- Consistent messaging in multiple languages

Triggered announcements

- Set announcements that respond to a trigger – i.e. greet a customer entering a store

Priority Announcements

- Ensure your most important announcements are heard first

Hotel Wake Up Service

- Provide time, weather and onsite amenities information

Automatic Terminal Information System (ATIS)

- Broadcast repetitive airport information such as wind speed and direction, visibility, air temperature, etc. to pilots 24/7



Specifications

Audio Inputs

- Tape: 10K ohms (1/4" phone jack)
- Remote access jack (RJ11 for PSTN or PBX connections)

Audio Storage

- Storage medium: FLASH
- Processing and Storage rate: DS0 64 kbps
- Frequency response: 200 Hz to 3.4 kHz
- From 60 minutes to 6 hours of recording time

Alarm Contacts

- 2 output contacts (universal)
- 2 inputs (12-60 V voltage sensing contact closure)

Communication Ports

- 2 RS-232 ports (RJ45)
- 1 10/100 Base T Ethernet Port (RJ45)
- 1 V.92 Modem port (RJ11)

Number of Ports

- 4 to 64 analog ports, 24 or 48 T1 digital ports

Messages

- 999 messages per partition
- 64 partitions
- Minimum message increment 0.125 seconds

Power Supply

- 110/240 VAC, 1.0/0.5 A, 60/50 Hz, 120 W
- -48 VDC, 2.5 A, 120 W

Approvals

- FCC (Part 15 & Part 68), CS-03, cCSAus, CE, C-Tick, A-Tick and CE
- RoHS Compliant

Dimensions

- 7 in. (17.5 cm) Height x 17.5 in. (44 cm) Width x 12 in. (31 cm) Depth

Available Cards

- H8-Hybrid 8 Port Line Card
- SH8-Hybrid 8 Port Line Card (Unify only)
- MH4-Music-On-Hold 4 Port Line Card
- PAAS Public Address System Card
- T1 Line Card
- ATIS Line Card

Administration Software – XMUCOM+

- Windows 7 version 8.00.09

Questions? Visit www.interalia.com or contact us at:

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